

## Getting your GCKey: Step-by-Step

1. Type <https://fishing-peche.dfo-mpo.gc.ca> in your Internet browser and click the button of your preferred language.



 Government of Canada / Gouvernement du Canada

# Welcome / Bienvenue

**National Online Licensing System** / **Système national d'émission de permis en ligne**

[English](#) / [Français](#)



**Effective immediately, e-mail notifications sent by the National Online Licensing System will be sent from DFO.NOLS.DoNotReply-SNEPL.NePasRepondre.MPO@canada.ca. The previous e-mail address, NOLS\_No\_Reply-SNEPL\_ne\_pas\_repondre@dfo-mpo.gc.ca, will no longer be used. Please note that this new e-mail address is not monitored and any e-mails received will not be acknowledged. For telephone and e-mail contact information, visit the Client Support page.**

**À partir de maintenant, les avis par courriel envoyés par le Système national d'émission de permis en ligne proviendront de l'adresse DFO.NOLS.DoNotReply-SNEPL.NePasRepondre.MPO@canada.ca. L'ancienne adresse, NOLS\_No\_Reply-SNEPL\_ne\_pas\_repondre@dfo-mpo.gc.ca, ne sera plus utilisée. Veuillez noter que cette nouvelle adresse électronique n'est pas surveillée et qu'aucun avis de réception ne sera envoyé. Pour consulter les coordonnées téléphoniques et électroniques, visitez la page du Soutien à la clientèle.**

**Reminder: Please take note of your Login User ID and Password if you are an existing or returning Client. You will need this information each time that you log in to the National Online Licensing System.**

**Rappel : Veuillez prendre note de votre ID utilisateur et de votre mot de passe pour vous connecter si vous êtes déjà un client. Vous aurez besoin de ces renseignements chaque fois que vous vous connecterez au Système national d'émission de permis en ligne.**

**Need help?**

- Just getting started? Make sure that you have everything you need by [clicking here](#).
- Forgotten your User ID or Password information? [Click here for help](#).
- Contact Client Support by email at [fishing-peche@dfo-mpo.gc.ca](mailto:fishing-peche@dfo-mpo.gc.ca) or toll free at 1-877-535-7307.

**Vous avez besoin d'aide?**

- Vous commencez juste? Vérifiez que vous avez tout ce dont vous avez besoin en [cliquant ici](#).
- Vous avez oublié votre ID utilisateur ou votre mot de passe? [Cliquez ici pour obtenir de l'aide](#).
- Vous pouvez communiquer avec le service à la clientèle par courriel en écrivant à l'adresse [fishing-peche@dfo-mpo.gc.ca](mailto:fishing-peche@dfo-mpo.gc.ca) ou par téléphone en appelant le numéro gratuit 1-877-535-7307.

2. Click the “Continue to GCKey” button.

[Home](#) → DFO eAccess

## Choose a secure Sign-In Method

You must sign in to access the Fisheries and Oceans Canada (“DFO”) service you requested.

**Continue to Sign-In Partner**

- Use the same sign-in information you use for other online services (e.g. online banking).
- None of your information (e.g. financial, banking) will be shared with DFO. Your Sign-In Partner will not know which government service you are using.
- You will temporarily leave the DFO web site to use your Sign-In Partner.

▶ [View the full list of Sign-In Partners](#)

**Continue to GCKey**

- Sign-in with a GCKey user ID and password if you do not use one of the Sign-In Partners.
- Register for a GCKey user ID and password if you do not have one.

**Resource Centre**

[Frequently Asked Questions \(FAQs\)](#)



3. Click the "Sign Up" button to the right of the screen.

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## Welcome to GCKey

### Sign In

Username: **(required)**

Password: **(required)**

[Forgot your password?](#)

### Simple Secure Access

A simple way to securely access Government of Canada online services.

One username.  
One password.

Your GCKey can be used to access multiple Government of Canada online [Enabled Services](#).

Please select **Exit** to leave the GCKey service and return to the Government of Canada online service.

4. Click the "I accept" button to accept the terms and conditions of use.

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Terms and Conditions | Username | Password | Questions and Answers

## Terms and Conditions of Use

In return for the Government of Canada providing you with a GCKey, you agree to abide by the following Terms and Conditions of Use:

- You understand and accept that you are at all times responsible for your GCKey Username, Password and Recovery Questions, Answers and Hints. If you suspect that others have obtained them, you are responsible for revoking your GCKey and obtaining a new one with a new Username and Password.
- You understand and accept that the Government of Canada can revoke your GCKey for security or administrative reasons.
- You understand and accept that the Government of Canada disclaims all liability (except in cases of gross negligence or willful misconduct) in relation to the use of, delivery of or reliance upon the GCKey service. More details can be found in our [Disclaimers](#).

By selecting the **I accept** button, you are accepting the GCKey Terms and Conditions as stated above. You can choose to not sign up for a GCKey by selecting **I decline** to end this process.

5. Create your Username by selecting a combination of letters and up to seven numbers, and type it in the box.

**TIP:** Write your Username down and keep it in a safe place.

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Terms and Conditions    **Username**    Password    Questions and Answers

## Create Your Username

Your Username must contain between eight and sixteen characters, no special characters (for example: %, #, @) and may contain up to seven digits. When creating your Username, we recommend that you:

- make your Username easy for you to remember and hard for others to guess;
- avoid using personal information such as your name, Social Insurance Number (SIN), mailing address or email address;
- always keep your Username secure and do not share it with anyone.

Create Your Username: **(required)**

Please select **Continue** to proceed or click **Cancel** to end the Sign Up process.

### Privacy

Please keep your Username secure. For more information on how your privacy is protected, please refer to our [Personal Information Collection Statement](#).

### Username Checklist

- 8-16 Characters
- No Special Character(s)
- No more than 7 digits

6. Create a password that:
- is between eight and 16 characters;
  - contains at least one upper case and one lower case letter;
  - contains at least one number; and
  - does NOT contain any of the same three consecutive letters used in your username.

**TIP:** Write this information down and keep it in a safe place.

7. Type your password into the box and confirm it by typing it again in the next box. Then, click the “Continue” button.

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Terms and Conditions Username Password Questions and Answers

## Create Your Password

Your Password must be between eight and sixteen characters, contain at least one upper case letter, one lower case letter and one digit, and must not contain 3 or more consecutive characters from your Username.

Create Your Password: **(required)**

Confirm Your Password: **(required)**

Please select **Continue** to proceed or click **Cancel** to end the Sign Up process.

### Privacy

Please keep your Password secure. For more information on how your privacy is protected, please refer to our [Personal Information Collection Statement](#).

### Password Checklist

- 8-16 Characters
- Does not contain 3 consecutive characters from Username
- Valid characters
- Lower case letter(s)
- Upper case letter(s)
- Digit(s)
- Passwords match

8. Choose a recovery question and type the answer to this question in the “Recovery Answer” box. Then, type in a memorable person and a memorable date, as well as some hints to help you remember your memorable person and memorable date.

**TIP:** Write this information down and keep it in a safe place.

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Terms and ConditionsUsernamePasswordQuestions and Answers

## Create Your Recovery Questions, Answers and Hints

Your Recovery Question, Answers and Hints are used to help you if you forget your Password. Please complete all the required fields below to continue the Sign Up process.

Select a Recovery Question: **(required)**

My Recovery Answer: **(required)**

My Memorable Person: **(required)**

My Memorable Person Hint:

My Memorable Date (YYYY-MM-DD): **(required)**

My Memorable Date Hint:

Please select **Continue** to proceed or click **Cancel** to end the Sign Up process.

Continue

Clear All

Cancel

### Privacy

Please keep your Recovery Question, Answers and Hints secure. For more information on how your privacy is protected, please refer to our [Personal Information Collection Statement](#).

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Your answers must contain at least three characters and contain no special characters (for example: %, #, @). Your hints must contain at least three characters and may contain letters, numbers and the following punctuation characters: apostrophe (’), comma (,), dash (-), period (.) and question mark (?).

9. Your GCKey is now created. Click the “Continue” button to proceed to the National Online Licensing System.

The screenshot shows the 'GCKey Sign Up Complete' page. At the top, there is a header with the Government of Canada logo and the text 'Government of Canada' and 'Gouvernement du Canada'. A 'Français' link is in the top right. Below the header is a navigation bar with 'Definitions', 'Frequently Asked Questions (FAQ)', and 'Help'. The main content area has a breadcrumb trail 'Home > GCKey Sign Up Complete' and a large heading 'GCKey Sign Up Complete'. The text reads: 'You have successfully created your GCKey. Your Username is: Please select **Continue** to leave the GCKey service and return to the Government of Canada online service.' A blue 'Continue' button is centered below this text. On the right side, there is a 'Privacy' section with the text: 'Please keep your Username secure. For more information on how your privacy is protected, please refer to our [Personal Information Collection Statement](#).'

10. If you have received a DFO Passcode, please refer to the “[Recovering an Online Profile-Passcode Reset](#)” Step-by-Step guide. If you are a new DFO client and you are using the system for the first time, please refer to the “[Self-registration – Registering a DFO Online Profile](#)” Step-by-Step guide for further instructions on how to set-up your online profile. If you are an existing DFO client and have lost or forgotten your GCKey Username, please refer to the “[Online Profile Recovery: Recovery Number and Recovery Question](#)” Step-by-Step guide.

To Contact Client Support:

- Email: [fishing-peche@dfo-mpo.gc.ca](mailto:fishing-peche@dfo-mpo.gc.ca) (please include your name and the DFO Region in which you are located). E-mails will receive a response within a few business days.
- Toll-Free Telephone: 1-877-535-7307. Telephone support is available Monday to Friday from 07:00 to 20:00 (Eastern Time).
- Fax: 613-990-1866
- TTY: 1-800-465-7735